

YAKCORPS
Operations Board Meeting
May 12, 2022
1000-1100
Suncomm CORE Room
2403 South 18th Street
Union Gap, WA 98903
Over

Approval of meeting minutes from February 10, 2022- No approval was made.
Report from Yak Corp Chair- CarriAnn

Radio Study

- Waiting on City of Yakima and Yakima Police Department for suggested plans the study will come up with more specifics.
- Meeting are till occurring online meetings with the vendors.
- Finishing the frequency study.

YAKCORP 2022 and 2023 Budget (report from Dale Panettoni)

Context:

- . Prior to 2022, all billing was done by a program created under the supervision of George Helton (former TS Director). Actual formulas are unknown to us
- . When George retired and Gene Pugnetti was hired, this same program was continued to be used for Spillman billing breakouts by agency
- . When Gene retired, Kevin Wickenhagen retired George's program and created a spreadsheet to do the Spillman agency breakouts. His goal was to accurately and fairly divide the costs. The Spillman billing for 2022 was done using Kevin's spreadsheet.

Current Situation:

- . Fire District 12 asked why their 2022 bill increased from \$432 in 2021 to \$844 in 2022.
- . Gleed Fire asked why Selah's Fire was less than theirs.
- . Several issues were found
 - Tax was charged in 2022 while it wasn't in 2021
 - An annual rate increases of 4% was applied by Spillman
 - Fire District 12's license count was incorrect. They were charged for two licenses and they only have one.
 - The reason Selah's invoice was less than Gleed's is because Selah's license count was understated. Therefore, they were undercharged.

Proposed Billing Process:

- . Because of the numerous errors and the complexity, we began to look for a simpler way to calculate each agency's bill and still be fair. We proposed taking the entire Spillman

annual invoice and dividing it by the total number of Spillman licenses (login accounts). This will give us a per license rate, which we can then apply to all agencies. There are a few features/interfaces that are used solely by certain agencies. For example, only the fire agencies use the ERS Interface. For charges like this, we would take that total charge and divide it by only those departments that utilize/use that feature.

- . To see if this would work, we used this formula and took 2022's billing information as our sample, to compare what this new formula would look like vs the original spreadsheet used last year.
- . Three results were found from the new process
 - o The total amount disbursed in the new formula is less than the total amount disbursed in 2022 by roughly \$2,800. This is because the Spillman bill that we have does not match the Spillman amount that was entered into Kevin's spreadsheet last year. We aren't sure why.
 - o In almost every case, each agency's annual cost was lowered. This also didn't make sense until we noticed that one agency, Corrections, was much higher. After investigating, it was found that Corrections, which uses Spillman, was not charged for any of their licenses last year. Their bill last year under the prior method actually went down by \$36k. Under the new proposal, their bill will be higher.
 - o It appeared to us (Technology Services) that the billing looked fair using the new process. We would like your input.

Axon integration, Body Cams-

- o Stephen Bland would like to be controlled by the board. Suggested to have formal agreements between agencies and YakCorp board.
- o Connected through evicence.com
- o Anyone who is a customer will work closely with Stephen.
- o They have access to CAD data and will be customized and billed separately per agency.
- o They are feeding off the replication. The backup is a system is for viewing. We paid \$12,000 for it but for reoccurring charges we should probably start billing out. This will help not bog down the live system.
- o YPD is going to have access.

New Flex CAD call screens (in the practice environment)

- o Not working at this time. Suggested to create a team that would include YPD, YSO, SunComm, FD5, and Stephen. The team could visit other centers to see how they work. Chief Shipman supports this as it does bring

a ton of information together that will be beneficial. There is a lot of change to get there.

- Still having issues with drive times on recommendations. Ability to add mapping in the new call's screens would come back.
- Stephen has heard in the past that the call screens weren't great but they have improved.

Allowing Greg Klutts with Fire District 5 access to the Instant message table. We will need approval from the board to allow access.

Motion to allow access to the instant message table made by Chief Shipman-Second Chief Markham.

(Please note: we did not have a quorum today Becky will send out the minutes for review. If you could send your vote to Becky)

Outage for Spillman-

- Stephen reported on the recent Spillman outage/patch that occurred last week. We like to stay one or two patches behind we are currently one patch behind.
- Another issue the state link went down at the same time.
 - Overall this affected three other counties also. Stephen wants to express that he takes any down time is taken seriously. If there is something different that Dale and Stephen can do they would like to know. Stephen was on the phone for ten hours to try to address the issue

Motion to adjourn the meeting- Chief Shipman second- Dale Panettoni.